

# Sahara DryEar Warranty Form

## **STEP 1: TEST YOUR EAR DRYER**

1. Remove the battery and replace ensuring that the springs are making contact with the battery contacts.
2. Then plug the unit in using the wall charger.
3. Press the power button and the unit should turn on.
  - If ear dryer turns on, you likely need a new battery which can be ordered at [www.eardryer.net](http://www.eardryer.net).
  - If ear dryer does NOT turn on, proceed with the warranty procedures below.

## **STEP 2: RETURNING THE EAR DRYER FOR REPAIRS OR REPLACEMENT**

1. Fill out the form below in its entirety and include it with your shipment.
2. Include \$5.00 for processing your warranty claim. Make check or money order payable to Ear Dryer Warranty Services.
3. Include proof of purchase validating the 1-year warranty.
  - Package all electronic parts (**ear dryer, BATTERY AND CHARGER**) in the original packaging or a padded envelope and ship them to the address below. US Mail is the cheapest method for getting the product to us.
  - Please keep the ear pieces and any other accessories you may have purchased. **WE WILL NOT SHIP ACCESSORIES** with your replacement unit.

**Ear Dryer Warranty Service  
6741 Clara Lee Ave.  
San Diego, CA 92120**

### **Detail of Product**

Serial Number (9 digits): \_\_\_\_\_

Date of Purchase: \_\_\_\_\_

Purchased From (Store Name): \_\_\_\_\_

### **Details of Product Owner**

Name: \_\_\_\_\_

Company name (if applicable): \_\_\_\_\_

Street Address: \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Telephone w/area code: \_\_\_\_\_

E-mail: \_\_\_\_\_

### **Details of Usage**

Description of the problem with the device: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Where was the ear dryer used: \_\_\_\_\_

(bathroom, pool, boat, etc.) \_\_\_\_\_