

Mack's® Ear Dryer Warranty Information

Your Ear Dryer is under warranty for one year from the date of purchase. Please **SAVE YOUR PURCHASE RECEIPT!** Warranty repair/replacement cannot be performed without receipt.

Troubleshooting

If you experience trouble with your Ear Dryer, please follow these steps before contacting the Service/Warranty Center:

1. Check to make sure batteries are good and properly installed. (Refer to instructions)
2. Ensure unit is powered on and the ON/OFF power button is illuminated.
3. If your Ear Dryer still fails to operate, proceed with the return procedures below or contact the Ear Dryer Service/Warranty Center at 586-427-7560.
4. If unit is beyond the 1 year warranty period, please call 586-427-7560 or visit www.MacksEarDryer.com for purchasing options.

Returning Ear Dryer for warranty repair or replacement

- Please refer to Troubleshooting section above if you have not already done so.
- Complete the Return Form below in its entirety.
- Safely package Ear Dryer in the original packaging or a suitable padded envelope/carton. Do not include earpieces or batteries, as they will not be shipped with your replacement unit. **DO NOT SEAL PACKAGE BEFORE ENCLOSING DOCUMENTS REQUIRED BELOW.**
- Include completed Return Form and a copy of your purchase receipt.
- Send to: McKeon Products, Inc.
25460 Guenther
Warren, MI 48091 USA
- Please include complete contact details on your Return Form. If your Ear Dryer does not qualify for warranty repair/replacement, you will be contacted with available options.

Mack's® Ear Dryer Return Form (please print clearly)

Product Details

Item Number: _____ CC# on Base Plate: _____

Date of Purchase: _____ Purchased From (Retailer Name): _____

Details of Product Owner

Your Name: _____

Street Address: _____

City, State, Zip: _____

Telephone w/area code: _____

E-mail: _____

Describe Problem: _____

