

## Ear Dryer Warranty Information

Your Ear Dryer is under warranty for one year from the date of purchase. **Please SAVE YOUR PURCHASE RECEIPT!** Warranty repair/replacement cannot be performed without receipt.

### Troubleshooting

If you experience trouble with your Ear Dryer, please follow these steps before contacting the Service/Warranty Center:

1. Make sure charging cord is fully connected and device has been charged more than 6 hours.
2. Ensure the unit is powered on and the power button is illuminated.
3. If your Ear Dryer still fails to operate, proceed with the return procedures below or contact the Ear Dryer Service/Warranty Center at 586-427-7560 or [info@macksearplugs.com](mailto:info@macksearplugs.com).
4. If unit is beyond the 1 year warranty period, please call 586-427-7560 or visit [www.MacksEarDryer.com](http://www.MacksEarDryer.com) for purchasing options.

### Returning Ear Dryer for warranty repair or replacement

- Please refer to Troubleshooting section above if you have not already done so.
- Complete the Return Form below in its entirety.
- Safely package Ear Dryer in the original packaging or a suitable padded envelope/carton. Do not include earpieces, as they will not be shipped with your replacement unit. Include completed Return Form and a copy of your purchase receipt.
- **Send to:** **McKeon Products – Ear Dryer Warranty Dept.**  
**25460 Guenther**  
**Warren, MI 48091 USA**
- Please include complete contact details on your Return Form. If your Ear Dryer does not qualify for warranty repair/replacement, you will be contacted with available options.

## Mack's® Ear Dryer Return Form (please print clearly)

### Product Details

Purchase Date: \_\_\_\_\_ Purchased From (Retailer Name): \_\_\_\_\_

CC# on base plate: \_\_\_\_\_ Order #: \_\_\_\_\_

### Details of Product Owner

Your Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Telephone w/area code: \_\_\_\_\_

E-mail: \_\_\_\_\_

Describe Problem: \_\_\_\_\_

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